From:

Ralph Butler

To: Date: Microsoft ATR 11/17/01 1:21am

Subject:

Government Settlement

Dear Sirs:

As a consumer presently and in being in the PC business for 30 years at IBM, I do not agree with the your judgement against Microsoft. The judgement needs to go further into allowing Microsoft to bundle it software in an integrated package. Just look at Microsoft's XP software and you can see that the company has not changed it's ways. I am not against Microsoft for coming out with innovated programs but they should be sold separately with other competitive programs and not as an integrated software package.

Regards,

Ralph Butler

Retired IBM Staff Engineer in Product Development.